

Results of Patient Consultation

87% of patients who filled in a Feedback Form support our proposal for a merger with Haxby Group

Dear Patients

We consulted with our patients about our proposal to merge with Haxby Group for a period of three months between 1st September 2014 and 28th November 2014. This consultation included:

- ✓ Alerting patients about our proposal via the press and local posters,
- ✓ Consulting with our Patient Participation Group,
- ✓ Writing to all patient households,
- ✓ Making information and feedback forms available to our patients at the surgery and on our website,
- ✓ Setting up a dedicated email address for patients to respond to,
- ✓ Holding a Patient Open Morning at Gale Farm Surgery in Acomb on 11th October 2014 and also at a Patient Open Afternoon at the Old Forge Surgery on 23rd October 2014. Staff and GPs from Haxby Group were at both these events.
- ✓ Writing to key stakeholders about our proposal

We are delighted to tell you that 169 usable responses were received and of these 87% of patients agreed with our proposals and 13% disagreed.

These results have now been sent to NHS England together with all the comments that we received from patients.

As we get nearer to the proposed merger date of 1st April 2015 we will be producing a guide for patients to let you know what plans we are putting in place to make sure this move is as smooth as possible for everyone involved. In the meantime, please be assured that our doctors, nurses and staff will be staying with us and our opening times will be staying the same.

Once again, thank you to everyone who took time to contact us. We would like to also take this opportunity to wish all our patients season's greetings and a happy New Year.

Yours faithfully

Drs Anderton, Simpson, French, Kimberling, James, Law and Cawkwell.

Gale Farm Surgery and The Old Forge Surgery.

17th December 2015